



European Certification &
Qualification Association

“Let’s join our strengths together!”

Representative: **Dr. Maria Stefanova-Pavlova**

ECQA

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European Certification &
Qualification Association

The **ECQA** helps you to:



- **Prove your skills** with a certificate recognised on the European market

or

- **Add to the value of your training offer** by upgrading them with the ECQA certification schema

or

- Join the **successful community** which offers training for interesting and modern professions.



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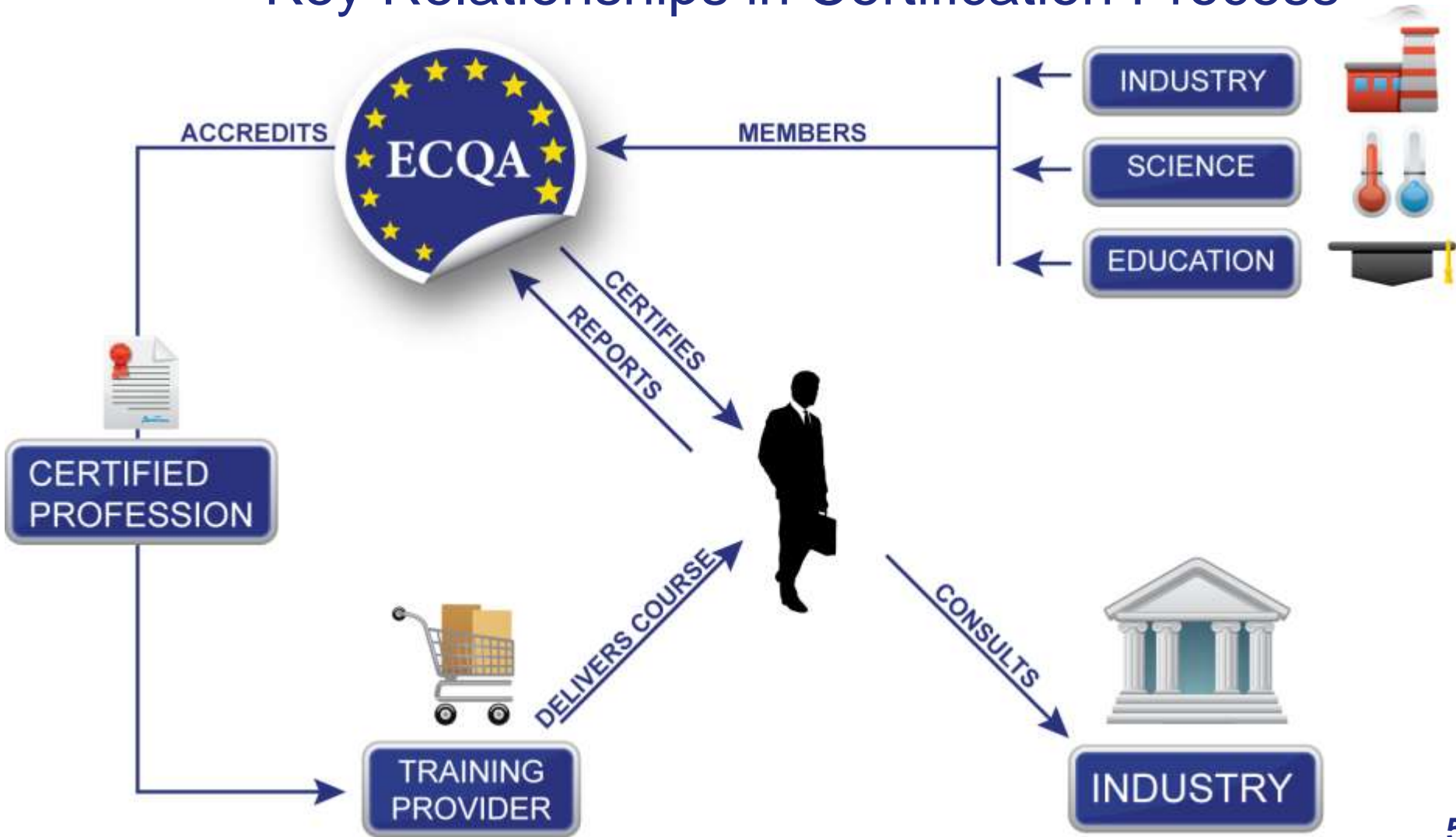
The ECQA in Europe:



The ECQA:

- Is **a non-profit association**, joining institutions and thousands of professionals from all over Europe and abroad.
- **Provides a Europe wide unified certification schema** for numerous professions.
- **Brings together experts from the market** and **supports the definition and development** of the knowledge (Skills Sets) required for professions.
- **Defines and verifies quality criteria** for Training organizations and Trainers to assure the same level of training all over the world.
- **Promotes** all certified professionals.

Stakeholders and Key Relationships in Certification Process



The **ECQA** offers:

1) **A world wide unified certification schema** for numerous professions:

- Experts from various markets **define the appropriate content** needed for a certain profession (a skill card).
- Exam committees **develop and update a related exam pool** for common usage on an international level.
- A certified examination body **offers and supervises exams.**
- A certification body (ECQA or accredited certification organization) **issues certificates.**
- Certified participants are **internationally promoted**

The **ECQA** offers:

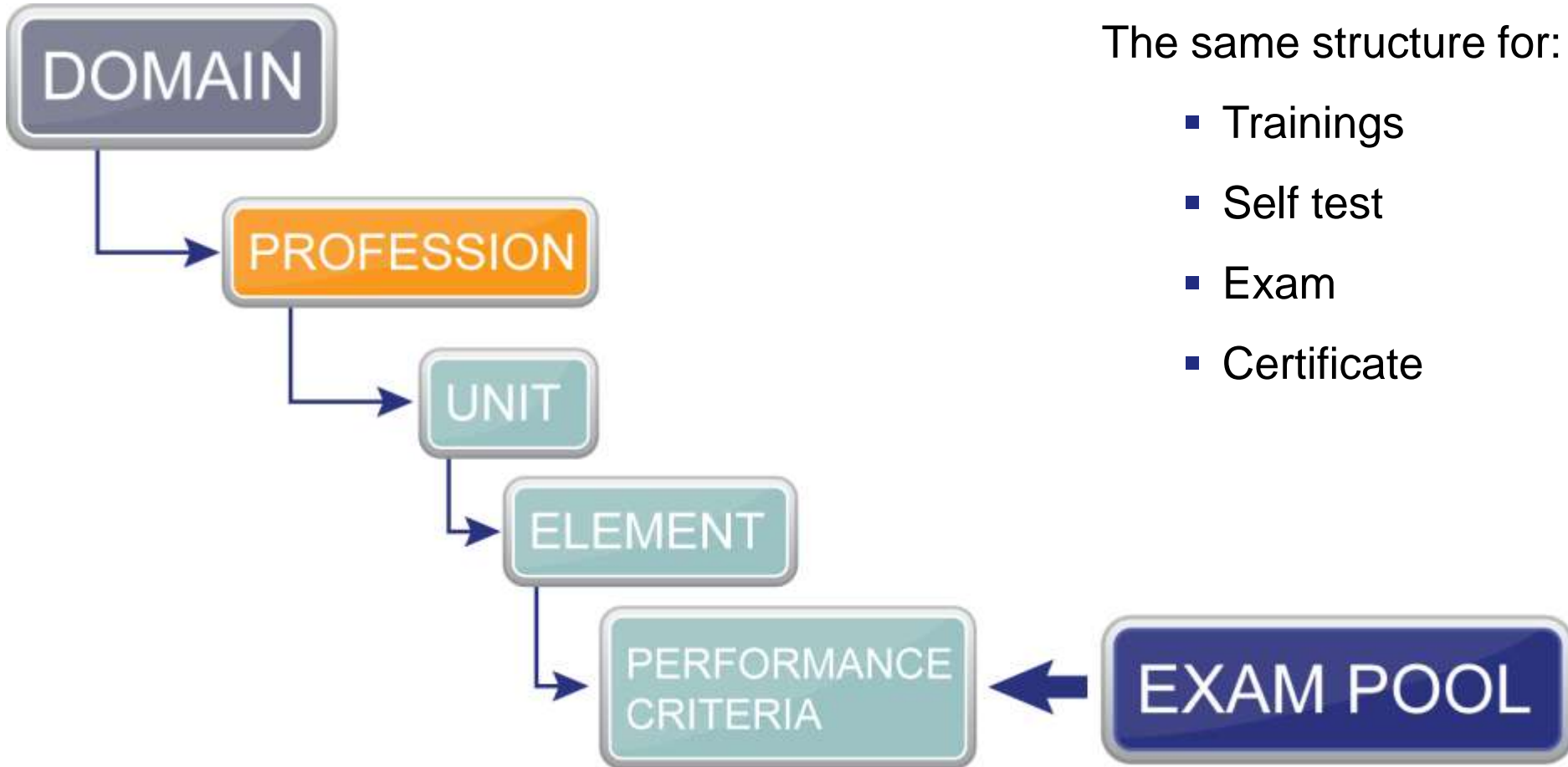
2) **Certification of training organizations and trainers** to assure the same levels of training all over the world.

- This certification procedure **offers modularity of certification** - therefore modularity of training for ECQA professions is ensured as well.
- The **same quality standards apply for all ECQA certified training** organizations and trainers.
- **Only verified and approved organizations and individuals** may become ECQA certified service providers.
- Training organizations **offer seminars and workshops**. On-line training is also available

The **ECQA** offers:

- 3) **A wide range of opportunities and a platform for collaboration** with numerous partners.
- ECQA **joins experts from all over the market.**
 - ECQA **supports the definition and development of the knowledge required** for new professions.
 - **ECQA provides administrative, organisational and technical support** for work of experts from many professions.
 - ECQA **provides quicker introduction of new professions** to the market

Modularity in ECQA Certified Professions



The same structure for:

- Trainings
- Self test
- Exam
- Certificate

Consistent with EQF



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ECQA certificates:




Muster-01-1234

Summary Certificate of EU Project Manager Competencies

Max Mustermann

has passed the

CERTIFIED EU PROJECT MANAGER

examinations for the following accredited units
and learning elements

UNITS	ELEMENTS			
U1	E1			
U2	E1	E2	E3	E4
U3	E1	E2	E3	
U4	E1	E2	E3	

Graz, 11th August 2009
Date

_____ President of ECQA





LEGEND

Introduction into EU Projects (U1)

- EU Structure and EU Programs (E1)

Project Objectives and Finance (U2)

- Start Up and Objectives (E1)
- Management of Work Packages and Project Results (E2)
- Finance Management (E3)
- Contract Management (E4)

Co-Operation (U3)

- Communication and Team Management (E1)
- Exploitation and Sustainability (E2)
- Reporting (E3)

Quality Management (U4)

- Quality Planning (E1)
- Quality Assurance (E2)
- Risk Management (E3)


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Infrastructure for **exams and courses**:

- **ECQA Exams are computer-based and random.** Exams are generated from a large question pool.
- A **central pool of test questions** is used.
- The Test pool is **translated to several European languages** (depending on countries participating at each profession schema).
- The European test portal assures:
 - **Registration** of participants and **logging** of tests
 - **Automatic correction** of exams
 - **Automation of certification** process
 - A **self testing portal** for preparation for exams is available.

Infrastructure for exams and courses:

Exam Portal

Organisation: Real Security

Test: Test Maribor

Participant: loli loli

ID: realsec001-1692-291

Management should be involved in Maintenance step because:

- Management can question support costs, without knowing why they are important
- Management is interested in configuration changes
- Regular education should be provided for users and staff working with solutions
- Management doesn't need to be involved in Maintenance

Detailed technical solution should be discussed with management.

Done Internet 100%

Assessment	Learning Elements	Percentage in %				
		20	40	60	80	100
Test Maribor ID: realsec001-1692-291	Management Awareness and Control	41.7%				
	Education	8.3%				
	EU and National Standards and Laws and EU Regulati	83.3%				
		20	40	60	80	100

Active ECQA job roles

- Configuration and Change Manager
- e-Business Manager
- e-Commerce Engineer
- EQ Interpersonal Skills
- e-Security Manager
- EU Internal Financial Control Assessor
- Certified EU Project Manager
- Information and Communication Engineer
- Innovation Manager IT Consultant for SMEs
- Professional for IT-Security Management
- Professional Competences
- SCOPE Manager
- SPI Manager
- SW Architect
- SW Project Manager
- Governance SPICE Assessor
- Integrated Designer
- Incubation Manager
- Terminology Manager - Basic



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ECQA job roles in progress



- **E-Learning Manager**
- **Interpersonal Skills**



ECQA board:

- **Michael Reiner (*President*)**
 - IMC Krens
 - Austria
- **Dr. Richard Messnarz (*Vice President Exam Systems – Technical*)**
 - ISCN
 - Ireland
- **Dr. Romana Vajde Horvat (*Vice President – Processes*)**
 - proHUMAN
 - Slovenia
- **Janos Ivanyos (*Accounts Controllers / Auditors*)**
 - Memolux
 - Hungary
- **Eva Feuer (*Accounts Controllers / Auditors*)**
 - SZTAKI
 - Hungary
- **Stephan Göricke (*Job Role Representative*)**
 - ISQI
 - Germany



ECQA board:

- **Configuration & Change Manager**
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- **Terminology Manager**
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*Let's join our strengths
together!*



Join as: **ECQA Certified Training Organization**

■ Benefits:

- **International promotion** as ECQA Certified Training Organisation
- **International promotion of Trainings and related events** offered by Training organization.
- **Rights to use the ECQA corporate image** in local marketing.
- **Immediate availability of training schemas** for attractive, modern professions assures quicker access to the market, than development of own training schema.
- ECQA certification of Training participants provides **added value to the trainings offered on the market.**
- The Training organization **is free to adapt own pricing policy for the services according to the market** where it is operating.
- **Access to ECQA supporting processes and infrastructure** for preparation of training participants for exams.

Join as: **ECQA Certified Training Organization**

- **Obligations:**
 - **Consulting / training experiences** and success records in the field related to the profession.
 - **At least one ECQA certified trainer** for the profession the Training organization applies for (employed or contract based cooperation).
 - **Certification of own training material** compliant to ECQA Skills card for the profession or obtaining the ECQA certified training material.
 - **Assuring availability of all data needed by ECQA** to monitor quality of work of the training organization.
 - **Work according to ECQA rules and guidelines.**
 - **Promotion of ECQA.**
 - **Annual renewal of registration.**

Join as: **Trainer**

- **Benefits:**
 - **Access to knowledge, methods, content and best practices** for trainings for a profession.
 - **Availability of training schemas** for attractive, modern professions assures quicker access to the market, than development of own training material.
 - **Exchange of knowledge and experiences** within international pool of trainers.
 - **Cooperation with ECQA Certified Training organizations.**
 - **International promotion** as ECQA certified Trainer.

Join as: **Developer of Professions**

- Possibilities for cooperation in development of new professions or updating existing professions.
- Membership is restricted to active members approved by ECQA Board.
- **Benefits:**
 - **Decision making body about JRC and the Profession policy** in accordance to overall ECQA strategy and policy.
 - **Influence to ECQA strategy and operation** - through JRC Leader position in ECQA Board.
 - **Reduced prices for registration as service provider** (training organisation, trainers, exam bodies, etc.)
 - **Promotion as JRC Developer.**



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Join as: **Profession Forum Member**



- **Benefits:**
 - **Get regular information about Profession development**
 - **Cooperation and exchange of experience** with other ECQA partners





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